

# To all evacuees from Ukraine to Japan

## 1. Notice from the Japanese Government (Immigration Services Agency)

To all Ukrainians residing in Japan

(General information) **(Japanese, English, Ukrainian, etc.)**

[https://www.moj.go.jp/isa/support/fresc/ukraine\\_support.html](https://www.moj.go.jp/isa/support/fresc/ukraine_support.html)

### - Notice from the Tokyo Metropolitan Government

The Embassy of Ukraine in Japan would like to get in touch with you directly. If you have not yet made contact, we encourage you to do so.

Small interpreters (Pocket Talk) and SIM cards for data communication are available. Please contact the Embassy as soon as possible if you need one, as supplies seem limited.

<Reference>

### - Website for information and registration of Ukrainian evacuees **(Japanese/Ukrainian)**

[https://www.moj.go.jp/isa/support/fresc/01\\_00261.html](https://www.moj.go.jp/isa/support/fresc/01_00261.html)

### - The Embassy of Ukraine 03-5474-9773

**(Japanese, English, Ukrainian)** <https://japan.mfa.gov.ua/>

## 2. Change of residency status

### - Contact for Procedures

[Immigration Services Agency] **(Japanese/Ukrainian)** 0570-034259 (Tokyo)

[https://www.moj.go.jp/isa/support/fresc/01\\_00252.html](https://www.moj.go.jp/isa/support/fresc/01_00252.html)

### - Support for Procedures

[Japan Federation of Certified Administrative Procedures Legal Specialists Associations]

**(Japanese)** 03 - 6822 - 2178

<https://www.gyosei.or.jp/news/topics/ni-20220412.html>

## 3. Certificate as a Ukrainian evacuee

[Immigration Services Agency] **(Japanese, Ukrainian, etc.)**

[https://www.moj.go.jp/isa/support/fresc/01\\_00249.html](https://www.moj.go.jp/isa/support/fresc/01_00249.html)

## 4. Contacts for Troubleshooting

### - One-stop Consultation Desk [Tokyo Metropolitan Foundation "TSUNAGARI"]

**(Japanese, English, etc.)** 03 - 6258 - 1227

<https://tabunka.tokyo-tsunagari.or.jp/info/2022/03/post-86.html>

### - Consultation and information website for foreign residents

**(Japanese, English, etc.)**

<https://tabunka.tokyo-tsunagari.or.jp/information/jouhou.html>

### - Ukrainian Evacuees Help Desk **(Japanese, English, Ukrainian)**

0120 - 022 - 702

[https://www.moj.go.jp/isa/support/fresc/01\\_00254.html](https://www.moj.go.jp/isa/support/fresc/01_00254.html)

### - Consultation at the nearest immigration office **(Japanese/Ukrainian)**

[https://www.moj.go.jp/isa/support/fresc/01\\_00255.html](https://www.moj.go.jp/isa/support/fresc/01_00255.html)