

Major Assistance to Ukrainian Evacuees

Provision of information

- ✓ Information provision by website [Japanese Government (J)] [Tokyo Metropolitan Government (T)]
- ✓ Information provision by email [J]
- ✓ Lending translation machines/SIMs for communication [Embassy of Ukraine (U)]
- ✓ Information on supports to Ukrainian evacuees by neighboring prefectures and cities around Tokyo

Consultation service

- ✓ Tokyo One-Stop Consultation Service [T]
- ✓ Ukrainian Evacuees Help Desk [J]

Residency status, etc.

- ✓ Change of status from "Temporary Visitor" to "Specially Designated Activities" [J]
- ✓ Certificate of evacuee status [J]

Living Assistance

- ✓ Provision of living expenses, etc. for those with a guarantor [Nippon Foundation]
- ✓ Provision of living expenses, etc. for those who do not have a guarantor [J]
- ✓ Living guide for foreigners [J] [T]
- ✓ Information on relief goods and services that can be supplied [J]



Housing

- ✓ Provision of Tokyo public housing complex for temporary stays [T]
- ✓ Temporary stay at hotels [J] [T]
- ✓ Matching of housing [J]

Medical care and nursing services

- ✓ Joining National Health Insurance and Long-Term Care Insurance Programs [Municipality (ward, city, town, village)(M)]
- ✓ Information on medical institutions offering multilingual consultations [T]
- ✓ Emergency interpretation for medical institutions [T]
- ✓ Remote interpretation service to medical institutions [J]

Employment

- ✓ Consultation service and seminars [T]
- ✓ Providing useful information on employment [T]
- ✓ Job placement/company matching [J] [T]

Childcare

- ✓ Use of daycare centers and kindergartens [M]
- ✓ Use of certified nursery schools [T] [M]
- ✓ Use of babysitters [T]
- ✓ Use of temporary childcare, and childcare support centers [M]
- ✓ Provision of child allowance [M]

Education

- ✓ Information on schooling and Japanese language education, etc. [J]
- ✓ Commuting to public elementary and junior high schools [M]
- ✓ Commuting to public high and special-needs schools [T]

Japanese Language Education

- ✓ Introduction to Japanese language classes [T]
- ✓ Support for Japanese language education online [J]
- ✓ Support by the International Exchange Association [M]