Major Assistance to Ukrainian Evacuees

Provision of information

✓ Information provision by website [Japanese Government (J)] [Tokyo Metropolitan Government (T)]
✓ Information provision by email [J]
✓ Information on supports to Ukrainian evacuees by neighboring prefectures and cities around Tokyo

Consultation service

✓ Tokyo One-Stop Consultation Service [T]
✓ Ukrainian Evacuees Help Desk [J]

Residency status, etc.

✓ Change of status from "Temporary Visitor" to "Specially Designated Activities" [J]
✓ Certificate of evacuee status [J]

Living Assistance

✓ Provision of living expenses, etc. for those who do not have a guarantor [J]
✓ Living guide for foreigners [J] [T]
✓ Information on relief goods and services that can be supplied [J]

Housing

✓ Provision of Tokyo public housing complex for temporary stays [T]
✓ Temporary stay at hotels [J] [T]
✓ Matching of housing [J]

Medical care and nursing services

✓ Joining National Health Insurance and Long-Term Care Insurance Programs [Municipality (ward, city, town, village)(M)]
✓ Information on medical institutions offering multilingual consultations [T]
✓ Emergency interpretation for medical institutions [T]
✓ Remote interpretation service to medical institutions [J]

Employment

✓ Consultation service and seminars [T]
✓ Providing useful information on employment [T]
✓ Job placement/company matching [J] [T]

Childcare

✓ Use of daycare centers and kindergartens [M]
✓ Use of certified nursery schools [T] [M]
✓ Use of babysitters [T]
✓ Use of temporary childcare, and childcare support centers [M]
✓ Provision of child allowance [M]

Education

✓ Information on schooling and Japanese language education, etc. [J]
✓ Commuting to public elementary and junior high schools [M]
✓ Commuting to public high and special-needs schools [T]

Japanese Language Education

✓ Introduction to Japanese language classes [T]
✓ Support for Japanese language education online [J]
✓ Support by the International Exchange Association [M]