To all evacuees from Ukraine to Japan

1. Notice from the Japanese Government (Immigration Services Agency)

To all Ukrainians residing in Japan

(General information) **(Japanese, English, Ukrainian, etc.)**
https://www.moj.go.jp/isa/support/fresc/ukraine_support.html

- Website for information and registration of Ukrainian evacuees **(Japanese/Ukrainian)**
https://www.moj.go.jp/isa/support/fresc/01_00261.html

- The Embassy of Ukraine 03-5474-9773
(Japanese, English, Ukrainian) https://japan.mfa.gov.ua/

2. Change of residency status

- Contact for Procedures [Immigration Services Agency]
(Japanese/Ukrainian) 0570−034259 (Tokyo)
https://www.moj.go.jp/isa/support/fresc/01_00252.html
The period of stay for those who have changed their status of residence to "Designated Activities" is one year. If you wish to continue living in Japan, please apply for the extension of period at the nearest immigration office. If you have any questions, please consult with the Evacuees from Ukraine Help Desk.
https://www.isa.go.jp/en/support/fresc/01_00254.html

3. Certificate as a Ukrainian evacuee

[Immigration Services Agency] **(Japanese, Ukrainian, etc.)**
https://www.moj.go.jp/isa/support/fresc/01_00249.html

4. Contacts for Troubleshooting

- Evacuees from Ukraine Help Desk **(Japanese, English, Ukrainian)**
0120 - 022 - 702
https://www.isa.go.jp/en/support/fresc/01_00254.html
- One-stop consultation service
(Japanese, English, etc.) 03 - 6258 - 1227
https://tabunka.tokyo-tsunagari.or.jp/info/2022/03/post-86.html
- Consultation and information collection website for foreign residents
(Japanese, English, etc.)
https://tabunka.tokyo-tsunagari.or.jp/information/jouhou.html
- Consultation at the nearest immigration office **(Japanese/Ukrainian)**
https://www.moj.go.jp/isa/support/fresc/01_00255.html

5. Information on supports to Ukrainian evacuees by neighboring prefectures and cities around Tokyo

<Saitama Prefecture> https://www.pref.saitama.lg.jp/a0306/tabunkakyousei/ukuraina-shien.html
<Saitama City> https://www.city.saitama.jp/001/016/002/p088390.html

<Chiba Prefecture> https://www.pref.chiba.lg.jp/kokusai/ukuraina/shien.html
<Chiba City> https://www.city.chiba.jp/somu/shichokoshitsu/kokusai/2022_ukraine_info.html

<Kanagawa Prefecture> https://www.pref.kanagawa.jp/docs/k2w/ukraine.html
<Kawasaki City> https://www.city.kawasaki.jp/shisei/category/60-13-0-0-0-0-0-0-0-0.html
<Sagamihara City> https://www.city.sagamihara.kanagawa.jp/shisei/1026709/kokusai_kouryu/1026737/1024986.html